Tech Info Library

Connectix CPU Q&A (11/93)

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Security:       Everyone
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TOPIC ---

Below are the most common questions about CPU. You may refer customers, with
these questions, to the CPU Troubleshooting document which is on the CPU disk or
to Connectix directly (800-950-5880).

DISCUSSION --

Q) Sometimes when I startup my PowerBook, the startup sound plays twice.
   Why?
A) On PowerBooks that can switch from normal processor speed to 16MHz, CPU
   switches the processor speed automatically at sleep or restart depending
   upon whether or not the AC charger is plugged in. On most PowerBooks,
   you must restart to make the change in clock speed. At boot, CPU checks
   to see if the charger is connected, sets the PowerBook to boot at the
   desired clock speed (full speed when the charger is plugged in, 16MHz if
   not) and restarts the PowerBook if necessary. This is why the PowerBook
   startup sound is heard twice. Since PowerBook Duos are capable of
   dynamically switching clock speed, the "stutter-start" never occurs on
   these computers.

Q) Why doesn't the caps lock key work?
A) CPU allows you to modify the behavior of the caps lock key on the
   PowerBook's built-in keyboard. You can change caps lock so that it
   activates only if the shift or control key is held down, or disable caps
   lock altogether. You can configure this feature in the Extended Keys
   panel.

Q) Why does only one application show its windows at a time?
A) In order to help you avoid a cluttered desktop, CPU's AppManager can
   automatically hide an application's windows when it is in the
   background. If you want to temporarily see all of your applications'
   windows, select "Show All" from the System 7 Application Menu. You can
   turn this feature off by unchecking "Hide Background Apps" in

QuickConfigure mode or by unchecking "Hide Background Applications" in the AppManager panel in FineTune mode.

Support Information Services

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