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Apple Basic Color Monitor and Centris & Quadra Computers (11/93)

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Security: Everyone

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TOPIC -----

I have a Macintosh Centris 610 and Apple Basic Color Monitor. I selected 800x600 in the options panel of the Monitors control panel. The screen is now completely black, and I can't even see or use the Finder. Restarting from Disk Tools doesn't help.

DISCUSSION -----

The Problem

With any of these computers -- Quadra 610, Centris 610, Quadra 660AV, Centris 660AV, Quadra 800, or Quadra 840AV -- is used with the Apple Basic Color Monitor, 1152x870 and 800x600 at two different hertz values are available in the options portion of the Monitors control panel. If any of these values are selected, the screen will turn black or a distorted image of the screen will appear.

What To Do

Zapping (resetting) PRAM, which resets the system to the default 640x480, is the only known fix.

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