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PowerBook 165, System Enabler, & Added Hard Drive (11/93)

Revised: 7/8/94
Security: Everyone

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TOPIC -----

I received a PowerBook 165 to be repaired containing an added internal 160MB hard drive. The user complained of an inoperative Global Village PowerPort Gold internal modem, which was confirmed. I installed the PowerPort Gold into another PowerBook 165 and the fax/modem worked normally. I then installed the PowerPort along with the 80MB hard drive from the working PowerBook into the one received from the user, and the users PowerBook worked properly. Why does the 80MB hard drive work, but not the 160MB hard drive? Is it an incompatibility with the fax/modem, or a defect in the 160MB hard drive?

DISCUSSION -----

The PowerBook 165 uses an updated System Enabler 131, version 1.0.3. This enabler, along with other System Software, is provided on the hard drive that comes with the PowerBook 165 we ship. If the internal hard drive is added later, the proper System Enabler may not be present. System disks from another PowerBook, including the System Hardware Updater 2.0, only contains version 1.0.2, you need version 1.0.3.

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