



Tech Info Library

Peter & Santa Claus CD: Printing Problems (12/93)

Revised: 12/7/93
Security: Everyone

Peter & Santa Claus CD: Printing Problems (12/93)

=====
Article Created: 2 December 1993

TOPIC -----

1. When printing on a StyleWriter II, why does an alert appear saying that an unknown error occurred?
2. My document won't print, any suggestions?

DISCUSSION -----

1. You may have background printing turned on. It is known that background printing may cause an error. Try turning background printing off via the Chooser which is located under the Apple Menu.
2. Check the following:
 - Ensure that you have selected a printer in Chooser.
 - Ensure that the printer is turned on.
 - Ensure that the printer is properly connected to your Macintosh.
 - Ensure that there is paper in the printer.
 - If there is not enough memory available to print while the application is running, then the document will not be printed until Peter and Santa Claus is quit.

Copyright 1993, Apple Computer, Inc

Tech Info Library Article Number:14130