Tech Info Library

NCK for Macintosh: Resources Not Found Error (2/94)

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Security:       Everyone
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TOPIC ---

When I synchronize my Newton MessagePad with the Newton Connection Kit for
Macintosh, I get the error message "certain resources are not available" and
the synchronization files do not open when I try to open them.

What causes this?

DISCUSSION --

This error message occurs when you use the Newton Connection Kit for Macintosh
with a Macintosh that does not have Color QuickDraw in ROM or if system
software wasn't installed properly.

The Newton Connection Kit for Macintosh requires a Macintosh running System
Software 7.01 or greater, 4 megabytes of RAM, and Color QuickDraw in ROM. The
Color QuickDraw ROM has certain system resources which are required by the
Connection Kit. These particular resources are not added by the System
Software if they are missing from the ROM.

The following Macintosh systems do not have Color QuickDraw in ROM:

 Macintosh Plus
 Macintosh SE
 Macintosh Portable
 Macintosh Classic
 Macintosh PowerBook 100
 Macintosh II without SuperDrive (FDHD) ROM support

The packaging for the Macintosh Connection Kit states that a Macintosh SE/30
or later computer is needed. This statement is incorrect because the
Macintosh Portable, Classic, and PowerBook 100 were released after the SE/30.
Note that adding third-party 68030/040 accelerator boards will not add the
necessary system resources.

If you have a Macintosh with Color QuickDraw in ROM and the message "certain resources are not available" occurs, follow these steps:

1) Perform a "clean install" of System 7 and choose the "Easy Install" option.

2) Reinstall the Newton Connection Kit for Macintosh.

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