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Where to Find Apple Software Updates (02/97)

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Security:       Everyone


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TOPIC -------------------------------------------------------

This article details where Apple Software Updates are posted and available for
downloading.

DISCUSSION --------------------------------------------------

Apple Software Updates include all of the latest updates of Apple software,
including most printer drivers, System Enablers, updates to utilities, and
networking and communication software. Customers should read the posted Apple
Software License Agreement before downloading any software.

Currently, AppleAssist posts Apple Software Updates to the following online
services:

1) Internet: Apple World Wide Web and ftp sites: http://www.info.apple.com
2) ftp URL: ftp://ftp.info.apple.com
2) Gopher: gopher.info.apple.com
3) America Online (keyword: applecomputer)
4) CompuServe (GO APPLE, GO APLSUP, GO APLWW)

In addition, Apple maintains a list of all available mirrors of Apple SW Updates
on the Internet.  This list is available using the following URL:
http://support.info.apple.com/ftp/mirrors.html

Specific paths and details for each service follow:

1) America Online
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Use the keyword: applecomputer to take you directly to the Apple Computer, Inc.
window. Click on the software button located in the lower left side of the Apple
area window to go directly to the Apple software updates collection.
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2) CompuServe
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Apple software updates are posted to several forums on CompuServe.

- Apple Computer Area - main window (GO APPLE) lists all Apple forums. To go to
the Apple software updates collections directly, refer to one of the following
GO words:

- Apple Support Forum (GO APLSUP) contains all US Apple SW Updates and
information libraries.

- Apple Worldwide Software (GO APLWW) -contains localized (or worldwide) Apple
Software Updates.

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3) Internet: Apple Web Sites
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All Apple software updates are posted to ftp servers, but you can also get to
the software updates collections from one of Apple's web sites:

- http://www.info.apple.com - Get Info: Apple Support Information - Apple's USA
based web site. Click on the Apple SW Updates button in the upper left corner
of the home page to go to the Apple software updates collection, where you can
browse for, search for and download all US and Worldwide Apple SW Updates. Here
are a few handy urls:

- http://support.info.apple.com/ftp/mirrors.html -- list of newly posted Apple
software updates.

- http://swupdates.info.apple.com/Architext/AT-SWupdates_USquery.html -- Search
page for US Apple software updates.

- http://swupdates.info.apple.com/Architext/AT-SWupdates_Worldquery.html --
Search page for Worldwide (localized) Apple software updates.

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http://swupdates.info.apple.com/cgi-bin/lister.pl?Apple.Support.Area/Apple.Softw
are.Updates -- Browsing page for all Apple software updates.

- http://www.support.apple.com - Takes you to the same site mentioned above.

- http://www.apple.com - Apple Computer, Inc's main home page - click on the
Customer Support button in the upper left corner of the home page to go the
www.info.apple.com site mentioned above.

- http://club.apple.com - Apple Club, a fee-based "diamond-lane" server,
providing priority access to Apple software updates for customers in the USA and
Canada. You can sign up for $19.95 per year (US) right at the site.

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4) Internet: Apple ftp Sites
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You can use either an ftp client (such as Fetch or Anarchie) or a web browser to
go our ftp sites directly:

- ftp.info.apple.com (multiple servers, handles 2400 concurrent users - located in Austin, TX USA) When using a web browser, use the following url: ftp://ftp.info.apple.com.

- ftp.apple.com (multiple servers, handles 1000 concurrent users - located in Cupertino, CA USA) When using a web browser, use the following url: ftp://ftp.apple.com.

- ftp.info.euro.apple.com (one server, handles 250 concurrent users - located in Zeist, The Netherlands) When using a web browser, use the following url: ftp://ftp.info.euro.apple.com.

- For the latest list of other ftp sites, check the following url
--http://support.info.apple.com/ftp/mirrors.html

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Article Change History:
06 Feb 1997 - Removed references to support.apple.com.
20 Jan 1997 - Moved the Internet options to top of the list - online services.
07 Jan 1997 - Major overhaul of article, removing AppleLink, updating AOL and CIS references and updating all Internet site information.
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