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Color Clasc, Perf 550/636CD & LC520: Flashing Menu Bar (8/94)

Revised: 8/31/94 Security: Everyone

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Article Created: 18 February 1994

Article Reviewed/Updated: 31 August 1994

TOPIC -----

The Menu Bar constantly flashes on systems with built-in volume buttons such as the Color Classic, the LC 520, the Performa 550, and Performa 636 CD. Zapping the PRAM, booting from a floppy, and/or reinstalling the System Software made no difference.

DISCUSSION -----

The volume button on the front of the machine (labeled with a speaker icon) is stuck in the down position, and when the volume reaches zero, the menu bar flashes. To verify, open up the Sound control panel, and turn the volume to maximum. You will see the volume go all the way back to zero, with a beep at each increment, and the menu bar will start flashing again.

The solution is to press the sound button a few times to see if the button can be freed. If it cannot be changed, then the system will need to be repaired.

Article Change History: 31 Aug 1994 - Added Performa 636 CD to the list.

Support Information Services

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Tech Info Library Article Number: 14808