Tech Info Library

Macintosh LC 500 Series: Flashing ? At Startup (3/94)

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Security:       Everyone
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TOPIC ---

Upon startup, my Macintosh LC 5xx shows a flashing question mark on the
screen. When I insert my Install Me First CD and restart the computer, it
still refuses to boot up.

Trying to force it to startup from the CD by pressing the Command, Option,
Shift, and Delete key combination to bypass the hard drive doesn't allow
the system to boot either. What could be wrong?

DISCUSSION ---

Resetting the PRAM (Parameter RAM) by holding down the Command, Option, P,
and R key combination at startup can fix this problem. If it will boot
from the CD but not the hard drive, proceed with a clean reinstallation of
the system software.

** NOTE: When trying to do keyboard commands before start up make, sure the
CAPS LOCK key is not depressed.

Support Information Services

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