



Tech Info Library

Performa: At Ease Workgroup Version Message (2/97)

Revised: 2/11/97
Security: Everyone

Performa: At Ease Workgroup Version Message (2/97)

=====
Article Created: 5 April 1994
Article Reviewed/Updated: 11 February 1997

TOPIC -----

Recently I began to get a message on my Performa 550 saying that I am now using the Workgroup version of At Ease. How do I resolve this as I am not using a Workgroup version?

DISCUSSION -----

Here is to resolve what you are experiencing. Please be aware, the steps presented below are resolving an issue occurring on a stand-alone computer. In other words, not a computer networked together in a workgroup.

To resolve this follow the steps below:

Step 1

Restart your Macintosh computer from your Utilities disk.

Step 2

Open the System Folder within the hard disk icon.

Step 3

Open the At Ease Items folder within the System Folder. Drag the following items to the Trash:

- At Ease Preferences
- At Ease Setups
- At Ease Users

Step 4

Once these items are in the Trash, hold down the Option key on your keyboard

while you choose Empty Trash from the Special menu.

Step 5

Restart the computer and you should be able to get into At Ease Setup without a problem.

If you still have problems after trying all of this, please call 800-SOS-APPL for additional assistance.

Article Change History:

11 Feb 1997 - Added that this is a stand-alone computer.

14 Aug 1995 - Reformatted and added keyword.

17 Mar 1995 - Corrected wording of At Ease in title.

Copyright 1994-97, Apple Computer, Inc.

Tech Info Library Article Number:15068