



Tech Info Library

Power Macintosh: Software Included With Upgrades (4/94)

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TOPIC -----

A customer purchased a Power Macintosh upgrade and wants to know whether or not he is entitled to the extra software that ships with Power Macintosh systems.

DISCUSSION -----

The Power Macintosh Logic Board Upgrade ships with both:

- The CD that contains the software that comes installed on a Power Macintosh (except for PlainTalk, which is not on the CD, but is included on the hard drive of AV Power Macintosh configurations). This would include the Apple Extras folder.
- The 5 disks which contain only the system software necessary to install the Power Macintosh System Software. These disks do not include the Apple Extras folder. These disks are included in this upgrade kit for customers who are upgrading a system which does not have a CD-ROM drive installed.

The Power Macintosh Upgrade Card, on the other hand, ships with only the System Software (5 disks) required to install the Power Macintosh System Software. The Apple Extras folder is not included with these disks (same disks as the second bullet above).

A customer is only entitled to the software that ships with whichever upgrade product he purchased. If he purchased the Upgrade Card, he will not receive the Apple Extras folder. If he purchased a Logic Board Upgrade and does not have a CD drive, he has the additional software but would need access to a CD drive long enough to copy it to his hard drive.

Support Information Services

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