



# Tech Info Library

## Power Macintosh: Memory Does Not Add Up Under About This Mac

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Security: Everyone

Power Macintosh: Memory Does Not Add Up Under "About This Mac"

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TOPIC -----

When I check the memory allocation under "About this Macintosh", it doesn't add up to the amount of RAM installed, even after restarting. On an 8MB Power Macintosh 8100/80, the System Software has 3154K allocated, and the largest unused block is 2192K so almost 3 MB RAM is missing.

DISCUSSION -----

The available memory calculation is an estimate at best and should never be used as the last word on how much memory is actually allocated or in use.

There have been cases where an Extension conflict or corruption have caused the memory shown to be less than is actually installed. Booting with Extensions off should be the first step in this process. If the memory allocation is correct you should then verify compatibility with any Extension installed.

If that does not resolve the problem, the next steps towards resolution would be zapping PRAM by holding down the Command/Option/P/R keys at startup. Updating the driver on the hard drive would be next and finally a clean reinstallation of system software should resolve the problem.

Support Information Services

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