



# Tech Info Library

## PowerTalk: Number of Enclosures Stored (4/94)

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Security: Everyone

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TOPIC -----

I'm confused about PowerTalk and mail enclosures. When mail is sent with an attachment it appears that the attachment and the mail are copied into the mailbox (so you have two copies of it on the system). Then it is sent to the destination, arrives in the mailbox, and is copied into the receiving system. Does this mean you end up with four copies??

DISCUSSION -----

The total number of copies can be as few as three (this includes the original document). Only two copies actually sit in the mail system - one in your out-tray and one on the mail server.

The following outlines the path mail takes when using PowerTalk:

- 1) A document resides on your computer's hard drive that was created in an application.
- 2) You send the document to someone through a PowerShare server.
  - a copy is retained in your out tray
  - a copy of your document is now on the mail server
- 3) The recipient logs into the server to check his/her mail.
  - the item is listed in the in-tray as remote. (Remote means that the document is stored on the server only.)
- 5) The recipient selects the document and then selects "copy local" under the mailbox menu.
  - so a copy exists on the recipients hard drive now.

SO, if you set your mailbox preferences to age outbound mail for a short period of time, then mail in your out tray will just go away in 1-99 days.

How does this differ from other mail systems, Microsoft Mail for instance? MS MAIL stores outbound mail on the server, and not on the local machine.

Why does PowerTalk retain a copy in the out-tray? Because PowerTalk does

peer-to-peer mail which eliminates the need for a server in some situations. If the recipient copies the document to his/her local hard drive, then the remote copy can be thrown away.

Support Information Services

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