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Power Macintosh: Global Village Teleport Problem (1/95)

Revised: 1/10/95
Security: Everyone

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TOPIC -----

When the Global Village Teleport Serial Control Panel is installed on a Power Macintosh the system hangs. Global Village is aware of the problem and will have a fix shortly. Global Village is telling customers that they also need a fix from Apple for the serial port. Is this true, and when will the fix be available?

DISCUSSION -----

The fix that Global Village is referring to is included in the System Update 3.0 which was recently released. This software is currently available on AppleLink, as well as the Internet and other online services.

These articles can help you locate software updates mentioned here:

- Where To Find Apple Software Updates
Lists online services for "free" Apple software updates
- Obtaining Apple Product Support in the USA
Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech. Info. Library

Article Change History:
10 Jan 1995 - Revised title, added info on where to find software updates.

Support Information Services

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