

PowerBook with Modem: Machine Slow to Startup (5/94)

Revised: 5/16/94 Security: Everyone

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TOPIC -----

My PowerBook is taking increasingly longer to startup lately. I've tried removing extensions and such, but the performance is just getting worse. What could be wrong?

DISCUSSION -----

If you are using Global Village modem, make sure in the configuration of your modem that you didn't set the feature "Save a Fax Copy." This would normally be found in Fax Preferences. If you turned this on, and sent a lot of faxes, it can affect the performance of your machine upon startup. Look for the Global Village Files folder in your System folder, and clean out any saved fax documents.

Call Global Village Technical Support for further assistance.

Support Information Services

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