



# Tech Info Library

## Newton MessagePad: Missing document creates Error -48807 (5/94)

Revised: 5/23/94  
Security: Everyone

Newton MessagePad: Missing document creates Error -48807 (5/94)

=====  
Article Created: 20 May 1994

TOPIC -----

Why do I get an error -48807 after selecting an item in the Newton MessagePad Outbox?

DISCUSSION -----

This problem occurs when the original file that was sent to the Outbox is no longer available. This typically happens in three situations:

- 1) The original file is on a PCMCIA card and the PCMCIA card is removed.
- 2) The original file is on a PCMCIA card and a PCMCIA fax modem is installed.
- 3) The original file has been deleted, and is no longer available.

In the first situation, you need to reinsert the PCMCIA card and reselect the file from the Outbox in order to send the file. The second situation requires a more detailed workaround.

- 1) Remove the PCMCIA fax modem and reinsert the PCMCIA card that contains the original document.
- 2) Go to the Extras Drawer and select the Outbox.
- 3) Selected the item waiting to be sent and tap the delete button.
- 4) Open the original document in the application that created it.
- 5) Use the Action menu to move the item from the card.
- 6) Use the Action menu to send the document again.
- 7) Remove the PCMCIA card and insert the PCMCIA Fax modem.

The document can now be faxed or mailed properly.

If the original document was deleted, there is no way to send the message again.

Copyright 1994, Apple Computer, Inc

Tech Info Library Article Number:15414