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Fax Phone Book: Over 100 Entries Degrades Performance (5/94)

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Security: Everyone

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TOPIC -----

I have imported a list of approximately 500 names into the Fax Phone book and it now takes over 2 minutes to open the phone book after hitting the fax button in the print dialog box. I have assigned more memory to the fax utility and it doesn't appear to help.

How many names was the software designed to support? If it is less than 500, is there a way around this?

DISCUSSION-----

There are performance problems when over 100 addresses are added to the Fax Phone Book. The recommendation is to actually limit the number of addresses in the phone book to 100 or less. If as many as 1000 addresses are added to the phone book the system may crash or hang.

With regard to a workaround, the only one we know of is to rename the phonebooks. You could switch from phone book to phone book by renaming the current phone book to something else, and renaming the phone book that they want to use "Fax Phone Book". This is the only known work around.

Engineering is looking into improving the Fax Phone Book in future revisions of the software. There is no additional information on what the improvements will be at this time.

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