



Tech Info Library

ARA 2.0.x: Macintosh Portable Problem & Solution (5/94)

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Security: Everyone

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TOPIC -----

I'm trying to use Apple Remote Access (ARA) Personal Server 2.0 with an original Macintosh Portable with an Apple 2400 internal modem. I get no response from the modem when trying to dial. I have tried all of the available 2400 baud scripts, including the Apple 2400 and Hayes 2400 scripts. I'm able to dial with other terminal programs.

DISCUSSION -----

It turns out that there's a pretty simple solution. Use the Apple Modem 2400 CCL from ARA 1.0. It works fine, and we have verified it.

We tested both ARA Personal Server 2.0 and 2.0.1 with a Macintosh Portable and reproduced your problem. The solution above resolves this problem for both ARA PS 2.0 and 2.0.1. We have reported your problem, and we're awaiting resolution.

Article Change History:
03 Jun 1994 - Added information on ARA 2.0.1 to article.

Support Information Services

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