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PC Exchange: Error Opening Control Panel (6/94)

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Security: Everyone

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TOPIC -----

On a PowerBook 520c with no additional extensions when trying to open PC Exchange Control panel, the error "can't be opened because it isn't installed. Place in control panels folder and restart." comes up. Another symptom was a beep during the startup.

Some configuration settings had been changed on the PC Exchange control panel prior to getting the error.

DISCUSSION -----

This is not a known issue, but it is most likely a corrupted preferences file. In some situations, removing the PC Exchange preferences file from the Preferences folder within the System Folder, and restarting will eliminate the error.

Support Information Services

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