Tech Info Library

TelePort/Bronze Modem: Applications Slow Down (6/94)

```
Revised:        6/21/94
Security:       Everyone


TelePort/Bronze Modem: Applications Slow Down (6/94)


=====================================================================

Article Created: 20 June 1994

TOPIC -----------------------------------------------------

I'm having severe slowdowns in applications.  Typing on the keyboard is followed
by a three or four second delay before the screen catches up.

DISCUSSION ------------------------------------------------

Check for a large number of saved Faxes.  The TelePort/Bronze (Fax Modem)
control panel scans the Fax folders often to see if any status has changed and
if a Fax needs to be re-sent.  A large number of waiting or saved Faxes will
require more drive access and slow down the computer.

For example, you're running ClarisWorks and it's responding slowly.  In checking
your Fax folders you find 9 Faxes waiting and 30 Faxes saved.

When possible, remove any unwanted Faxes from the Spooled Fax folder from within
the GlobalFax Files folder in the System Folder.  Either trash them and try
Faxing later, or move them to a separate folder and try Faxing later.

Note: To improve Fax performance when sending a Fax with the GlobalFax driver
turn Virtual Memory OFF and 32-bit Addressing ON.

Support Information Services

Copyright 1994, Apple Computer, Inc.


Tech Info Library Article Number:15657
```