



Tech Info Library

MAE: Installing Quark XPress 3.3 (6/94)

Revised: 6/27/94
Security: Everyone

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Article Created: 24 June 1994

TOPIC -----

I'm trying to load Quark XPress version 3.3 in the Macintosh Application Environment (MAE), and I'm having a problems. I get an error message telling me there is more than one process running and I need to stop them before I continue installing Quark. The only thing running is the finder.

The exact error message is: "Installation of QuarkXPress cannot take place while other applications are running. Click O.K....."

How do I install Quark XPress?

DISCUSSION -----

You are probably running into the problem Quark has when the MAE Helper application is running. You can work around this problem by disabling MAE Helper using the following procedure (Note that while MAE Helper is disabled, X<->Mac cut & paste won't work):

- 1) Move MAE Helper out of the Extensions Folder
- 2) Restart MAE
- 3) Install Quark XPress
- 4) Move MAE Helper back into the Extensions Folder. Note that you have to put it directly into Extensions by hand. Dragging the icon over the System Folder won't put it in the right place because it's actually an application rather than an "INIT".
- 5) Restart MAE and run Quark XPress

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Tech Info Library Article Number:15707