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Quadra 840AV: Large QuickTime Movies Freeze (7/94)

Revised: 7/6/94
Security: Everyone

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TOPIC -----

I am having problems playing large QuickTime movies on my Quadra 840AV. Within 30 seconds, the movie freezes. I can play the movie from an external drive the movie plays without any problem.

DISCUSSION -----

The internal hard disk driver needs to be updated. If you use HDSC Setup 7.3.1 which comes with System Update 3.0, you can correct this problem.

While you don't have to install System Update 3.0 to eliminate the problem, it is recommended that you install the update and update the hard disk driver.

Support Information Services

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