



# Tech Info Library

## PowerShare: How to Setup Administrator's Mail (7/94)

Revised: 7/13/94  
Security: Everyone

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Article Created: 11 July 1994

TOPIC -----

When I attempt to send messages to my PowerShare Mail Server Administrator I get a message that says the mail was undeliverable. Why? How can I fix this problem?

DISCUSSION -----

By default, the Administrator's mail account is not active in a PowerShare system. Users attempting to send messages to the Administrator's address may find that their mail is undeliverable.

To receive mail as Administrator you must:

- Open the Administrator's catalog record in PowerShare Admin.
- Change the Mail Account setting from "None" to the appropriate mail server.
- Now you may either set your keychain identity to "Administrator" or open a Guest MailBox for "Administrator" to receive mail for that account.

Support Information Services

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Tech Info Library Article Number:15796