



Tech Info Library

PowerBook 500 Series: Video Mirroring Issue With ATM (7/94)

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Security: Everyone

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TOPIC -----

I'm using a 500 series PowerBook and have video mirroring activated. The external monitor is not displaying some of the characters that display fine on the PowerBook's display.

I have figured out that my Adobe Type Manager is involved in producing the characters I am having problems with, since they are large type sizes. If I boot with extensions off, the type looks "jaggy," but the characters look the same on both displays.

Is this an Apple problem or an Adobe Type Manager problem? Is there a fix for this?

DISCUSSION -----

The problem described is fixed by a patch to Adobe Type Manager. This patch is available from Adobe Tech Support. Their phone number is 408-986-6500. Customers should call this number, describe the problem (mirroring monitor off of PowerBook 500 does not show characters being drawn with aid of ATM), and ask for the patch. Apparently, Adobe does not have a name for this patch, and I was unable to get any other reference from them.

This patch is free to registered users of Adobe Type Manager (the tech support line will ask for serial number of diskette).

Support Information Services

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