



# Tech Info Library

## ImageWriter II: Loopback Test Failed error (8/94)

Revised: 8/4/94  
Security: Everyone

ImageWriter II: "Loopback Test Failed" error (8/94)

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TOPIC -----

When I attempt to do a self-test on my ImageWriter II/L it prints four lines then it says "LOOP BACK TEST FAILS." Why can't I get the printer to do normal a self-test?

DISCUSSION -----

There are two types of self-tests; a Loop Back test, and a standard self-test. When a loop test is run on an ImageWriter II/L without the loop back plug the error message appears.

To initiate a Loop Back Test, hold down the Select button while powering on the ImageWriter II.

To initiate a standard self-test, hold down the Form Feed button while powering on the ImageWriter II.

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