



# Tech Info Library

## Power Macintosh: No Video After Displaying on TV (8/94)

Revised: 8/8/94  
Security: Everyone

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Article Created: 2 August 1994

TOPIC -----

I have a Power Macintosh 7100AV and an Apple Multiple Scan 17 Display. I was displaying the video from the Macintosh on a television. When I changed the video back to the Multiple Scan Display, I only get a black screen. How can I get the video to display properly on the Multiple Scan Display?

DISCUSSION -----

The Apple Multiple Scan Displays cannot show a video image using a 512x384 resolution. When a signal using this resolution is sent to a Multiple Scan Display, the image and the raster signals are cutoff and the LED displays an error condition.

To correct this problem, use the reset button on the computer, or hold down the Control, Command, and Power-on keys on the keyboard to restart the computer.

After restarting, the video returns to either the television, or the monitor. If the video is on the television, do the following to get the video on the Multiple Scan Display:

- 1) Open the Monitors control panel
- 2) Click on the Options button
- 3) If the "Upon Restart Display Video on Television" checkbox is selected, click the checkbox to turn off this option.
- 4) Click the "Display Video on RGB Monitor" checkbox
- 5) Click the "OK" button
- 6) Close the Monitors Control Panel
- 7) Restart your Macintosh Computer.

Support Information Services

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Tech Info Library Article Number:16007