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Quadra 800: AppleCD 300i Plus Upgrade Issue (8/94)

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Security: Everyone

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TOPIC -----

Can the following Internal CD-ROM drive components be installed in a Quadra 800?

M3152LL/A AppleCD 300i Plus Internal Drive
and
M2847LL/A AppleCD 300i Plus Mounting Kit

A customer's dealer had trouble installing the drive and mounting kit because:

1. After installation, the top cover plastics and metal shielding of the Quadra 800 obscures the eject button of the CD-ROM drive.
2. The front bezel for the CD will not mount on the front of the top cover for the same reason.
3. Audio cable is too short. The supplied audio cable is about 2" long. On the Power Macintosh 8100/80, the audio cable connector is on the top edge of the logic board. On the other hand, the Quadra 800 audio connector is lower down, in the middle of the logic board.

We examined three different Quadra 800s, and all the top covers had the same problem. There is no way to eject the tray to insert a CD after the top cover is mounted.

DISCUSSION -----

What you found is correct. After installation, the top cover plastics and metal shielding of the Quadra 800 obscures the eject button of the CD-ROM drive. The front bezel for the CD will not mount on the front of the top cover for the same reason.

However, there are two versions of the cover top, service p/n 922-0847 for the Quadra 800. The one that causes the fit problem has engineering p/n 805-0456-08 and the one that fits correctly has engineering p/n 805-0666A. This information will be forwarded to the organizations that can make changes in the Finished Goods kits.

In the meantime, for the customers the only solution is to order p/n 922-0847 from the service price pages.

The correct audio cable is available as a service part. The part number is 922-0842.

Support Information Services

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