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## PowerBook 280c: Not Shutting Down After Memory Install (11/94)

Revised: 11/8/94  
Security: Everyone

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TOPIC -----

I just had extra RAM added to my PowerBook 280c. Now it will not shut down when I select Shut Down from the Special menu. How can I resolve this problem?

DISCUSSION -----

This is an issue with PowerBook 280c's that have version 1.5 of the Express Modem software and extra RAM installed.

The solution is to upgrade the Express Modem software to 1.5.2. This problem was addressed in the 1.5.2 version of that software.

To locate software updates mentioned in this article please refer to the following Tech Info Library articles:

Where to Find Apple Software Updates  
Obtaining Apple Product Support in the USA

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Support Information Services

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