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PowerBook: Asst Toolbox Problem w/Serial Printers (11/94)

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Security: Everyone

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TOPIC -----

When I power on my PowerBook with a serial printer connected, my printer prints out a strings of garbage characters. Why?

DISCUSSION -----

Some PowerBook computers are bundled with Assistant Toolbox installed. The Assistant Toolbox opens AppleTalk during the startup process so it is available without having to restart if you need to make it active. This causes problems with some serial printers.

There are two workarounds for this problem.

- 1) Turn the printer on only just before you need to use it. If it is not on when you turn the PowerBook on, then it will not print out garbage.
- 2) Remove Assistant Toolbox from the Extensions Folder, then zap PRAM and choose the printer in the Chooser.

Article Change History:
09 Nov 1994 - Minor change to Discussion.

Support Information Services

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