

Power Macintosh: Monitor Displays the Wrong Tint (3/95)

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TOPIC -----

When attaching a monitor to the built in video of a Power Macintosh, the monitors video has a pinkish color. Is this a monitor problem or a problem with the computer?

DISCUSSION -----

First check the video cable connection. Power Macintosh computers with a monitor attached to the built in video port (HDI-45), the cable must be seated correctly. This is very important when you use the Power Macintosh Display Adapter. The Power Macintosh Display Adapter allows a standard DB-15 video connector to attach to the HDI-45 port on the computer.

If the colors displayed on your monitor are not correct, follow these steps:

- 1) Make appropriate monitor adjustments
- 2) Reseat the cable
- 3) Replace the Power Macintosh Display Adapter
- 4) Try another monitor

These steps should help isolate the problem.

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Support Information Services

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