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QuickDraw GX: Printing Problems With the StyleWriter II (2/95)

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Security: Everyone

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TOPIC -----

After Installing QuickDraw GX, when I try to print to my StyleWriter II printer, an error occurs. The error message reports that the Macintosh computer is unable to print through the printer port, and to check connections and try again. Why?

DISCUSSION -----

We were unable to reproduce the exact problem, but we did find a couple of minor problems with the StyleWriter GX drivers. These most likely also apply to other QuickDraw GX serial drivers.

- If the printer port is being used to print to the StyleWriter II, then AppleTalk MUST be OFF. If EtherTalk is selected in the Network Control Panel, then AppleTalk can be ON.
- If AppleTalk is ON, and turned OFF to allow for printing, error messages still appear stating to "..check connections". To correct this problem, either turn the StyleWriter II off and on again, or restarting the Macintosh.

Article Change History:
07 Feb 1995 - Added keyword. Made minor technical updates.

Support Information Services

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