

Macintosh Performa: System 7.5 Installation Problems (5/95)

Revised: 5/19/95 Security: Everyone

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TOPIC -----

I am trying to install System 7.5 on my Macintosh Performa computer, but it fails the installation. Each time I try the installation, I get a generic error message saying it cannot install System 7.5 on my hard drive.

DISCUSSION -----

You may have a folder lock conflict.

Prior to System 7.5, the Macintosh Performa computers used a slightly modified version of System 7.x. One of the additional control panels is the Performa Control Panel. It provides folder protection by locking the folder so items cannot be accidentally removed. Only the System folder and the Application folder can be locked using the Performa control panel.

Before you can install System 7.5, you have to turn off System folder protection in the Performa control panel. Under System 7.5, you can turn System and application folder protection off and on using the General control panel.

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18 May 1995 - Minor updates; added Info Alley information. 14 Feb 1995 - Updated keyword; reviewed for technical accuracy.

Support Information Services

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