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MAE and Personal LaserWriter NTR (11/94)

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Security: Everyone

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TOPIC -----

I'm having a problem with MAE (Macintosh Application Environment) which is installed on a HP 9000 running HP-UX. I connected an Apple Personal LaserWriter NTR to the HP computer's parallel port. I don't have problems printing on the LaserWriter NTR from UNIX, but I can't print from MAE. When I try to print, the printer receives the print job, but the output is the postscript code text. I have checked to make sure the print configuration is correct. What am I doing wrong?

DISCUSSION -----

We were unable to reproduce your problem. We printed from MAE v1.0 to an Apple Personal LaserWriter NTR attached through the parallel port of our HP 715 running HP/UX 9.0.3. Here is what we tried:

- Print from UNIX, without MAE running, printed "/etc/hosts", which worked fine.
- Printed from MS Word 5.0 from within MAE v1.0, printed a 30K Postscript Document, which worked fine.

We suggest you try the following:

- 1) Please double check, using SAM (System Administration Manager), to make sure the re-configured UNIX Kernel has added the parallel NTR printer. Since you reported that UNIX is printing, we assume the configuration is correct.

Note: SAM is an HP/UX utility for system administrators to configure the HP PA-RISC workstation.

- 2) When configuring the printer under MAE, use the Chooser and set the printer PPD for Apple Personal LaserWriter NTR. Also, the user (UID)

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for the person configuring the print environment under MAE, should be the same user (UID) for the person running MAE.

- 3) Down load the MAE patch 1.0a from "ftp.support.apple.com", and install the patch following the instructions provided.

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