



# Tech Info Library

## Global Village Fax Extension Loads Slow at Startup (11/94)

Revised: 11/2/94  
Security: Everyone

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TOPIC -----

My Global Village Fax Extension is taking an excessive amount of time to load at startup. Why is that happening?

DISCUSSION -----

At startup, the Fax Extension is accounting for each received Fax document stored in the Received Faxes folder, (it's path is System Folder, Global Fax Files, Received Faxes). If you keep a large number of received Faxes and don't delete them, the Fax extension takes longer to load.

We advise you to delete or move as many of the received Faxes as possible to another location on your hard drive. If you need to view a relocated Fax later, you will have to move the Fax back into the Received Faxes folder.

Support Information Services

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