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QuickDraw GX: Problem Using Manual Feed (3/95)

Revised: 3/23/95 Security: Everyone

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TOPIC -----

This article discusses a problem using QuickDraw GX and trying to use the manual feed printing option.

DISCUSSION -----

There is a problem with all Quickdraw GX printer drivers and using the manual feed printing option. The software only loads the notifier in the finder, so if you are working in an application, the notifier appears on the desktop behind the document window. You need to go to the desktop (Finder) to respond to the notifier box.

There is not a setting in the software to control where the notifier window appears, and you cannot turn the notifier message off.

Workaround

Go to the desktop and respond to the message or go to the printer icon and respond to the notifier within the printer software.

NOTE: If you have an alias of the desktop printer in your Apple Menu Items folder, you can use the Apple Menu instead of returning to the Desktop.

This is a known issue and engineering is working on a long-term solution.

Article Change History:

23 Mar 1995 - Made minor updates.

16 Feb 1995 - Updated keyword; reviewed for technical accuracy.

Support Information Services

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