

## QuickTake: CD ROM Software Compatibility (11/94)

Revised: 11/15/94 Security: Everyone

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TOPIC -----

After installing the QuickTake software for the Power Macintosh, a message occurs at startup: "There is not enough memory to load all of your extensions."

DISCUSSION -----

This may result in the loss of network and other important functions. This error could result from the incorrect version, or a corrupted version of Foreign File Access which resides in the System Folder.

The version of Foreign File Access that customers should use with the QuickTake camera and Power Macintosh computers is version 5.0. The copy that is on the System 7.5 CD-ROMs and on on-line services is the latest; version 5.0.2 of ISO 9660 File Access.

Version 4.0.2 should not be used with Power Macintosh computers. Some older versions are corrupted or incompatible.

Support Information Services

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