

## PowerBook 280 and 500: RAM Disk Shutdown Error (12/94)

Revised: 12/8/94 Security: Everyone

PowerBook 280 and 500: RAM Disk Shutdown Error (12/94)

\_\_\_\_\_

Article Created: 17 November 1994 Article Reviewed/Updated: 08 December 1994

TOPIC -----

A problem has been identified on the PowerBook Duo 280 and 280c models when running System 7.5 and trying to use the Persistent RAM Disk feature.

If booted to a system folder on a RAM disk, and you attempt to Shut Down, you get an error dialog with a message that there is a problem trying to write the Persistent RAM file, and data will be lost if you shutdown. You are given a choice to either Shut Down, or Cancel.

Is this a known problem and are there any workarounds?

DISCUSSION -----

The problem has been traced to Assistant Toolbox 1.2, which is the extension file that manages the Persistent RAM disk. The problem has also been reported on the PowerBook 520 and PowerBook 540 models. It has been reported and as of Nov, 1994 no timeframe has been provided for a fix.

A workaround is to revert back to Assistant Toolbox 1.1 (the pre-System 7.5 version).

Article Change History: 08 Dec 1994 - Added PowerBook 500 series to article.

Support Information Services

Copyright 1994, Apple Computer, Inc.

Tech Info Library Article Number:16769