Tech Info Library

Macintosh Tutorial: Lower Half of Screen Missing (7/95)

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Revised:        7/6/95
Security:       Everyone
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TOPIC ---

I have a Power Macintosh 7100/66 and a 12" RGB monitor and am running Macintosh
Tutorial along with Apple Guide. When I bring it up on my 12" RGB monitor, the
bottom half of window is cutoff.

DISCUSSION ---

It was confirmed that this problem also happens on non-Power Macintosh systems,
when using the 512x384 (12") resolution. It appears that any Macintosh using the
512x384 resolution may have this problem. Apple is aware of the problem.

The Macintosh Tutorial was intended to be compatible with 12" monitors. This
problem should not occur when the Macintosh is set to a screen resolution larger
than 512x384. Unfortunately, there does not appear to be a work around for this
problem, at this time.

Article Change History:
06 Jul 1995 - Corrected typos.
07 Mar 1995 - Reviewed for technical accuracy.
16 Feb 1995 - Changed keyword and updated.

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