Tech Info Library

LaserWriter: Windows PS Header Not Loaded Error (11/94)

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Security:       Everyone
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TOPIC ---

I am trying to print from a Power Macintosh with SoftWindows to a LaserWriter
Select 360 printer. However, every time I try to print from within Windows I get
a "PS Header Not Loaded" error. Is this a problem with the driver?

DISCUSSION --

The only time I have seen this symptom, and it happens in Windows on a true
Windows computer too, is when the "Send Header With Each Job" option is
unchecked.

Changing PostScript Header
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1) Open the Printers control Panel
2) Click on Setup
3) Click on Options
4) click on the box that reads "Send Header With Each Job". When an 'X'
   appears in the box, it sends the header with each job.

Make sure the box is checked and try printing again.

I have tested SoftWindows with system software 7.5, and it prints fine from
Windows. In addition, I unchecked the "Send Header With Each Job" box and tried
to print. I did not get the error message that you did on the screen, instead
the error message was printed and I received a general "PostScript Error" from
PrintMonitor. So, checking the box should correct the problem.

Support Information Services

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