



Tech Info Library

Microsoft Works 4.0: Compatibility Issue w/MacLink Plus (12/94)

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Security: Everyone

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TOPIC -----

I have created a new document using the new 4.0 version of Microsoft Works. When reopening the document another time, I get an application error, and a message such as "This document was created with another version of Works and will have to be translated ".

What is causing this?

DISCUSSION -----

This is caused by an incompatibility with Works 4.0 and the MacLink Plus translator package. Microsoft tech support confirms that they are aware of the problem.

The short term solution is to turn off MacLink Plus with the extensions manager or to drag it out of the Extensions folder of the System folder and restart.

The final solution will be a reversion of Microsoft Works, which, according to Microsoft, will be released in the near future.

Support Information Services

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