



Tech Info Library

System 7.5: Stickies Type 1 Caused By Collapsed Window (3/95)

Revised: 5/25/95
Security: Everyone

System 7.5: Stickies Type 1 Caused By Collapsed Window (3/95)

=====
Article Created: 16 December 1994
Article Reviewed/Updated: 21 March 1995

TOPIC -----

There is an intermittent problem that can happen with Stickies v1.0 that ships with System 7.5, which causes intermittent crashes when Stickies is launched. If one of the note windows is collapsed using WindowShade or the "Zoom-box collapses window" option, a Type 1 error can appear when Stickies is launched.

DISCUSSION -----

Engineering has reproduced and identified the problem. Unfortunately, the error is purely random and some things may make it occur more often. Since this problem is random, it is impossible to specify which setup causes the problem to occur. It is a random crash that might occur on some setups but not on others.

The following solutions are available:

- Install System 7.5 Update 1.0 to replace the older version of Stickies with version 1.0.1.
- Leave Stickies windows uncollapsed until System 7.5 Update 1.0 can be installed.

Article Change History:

- 21 Mar 1995 - Added more detail regarding problem and solution.
- 22 Feb 1995 - Correctly stated what the problem is.
- 13 Jan 1995 - Added way to correct problem if you saved collapsed notes.

Support Information Services

Copyright 1994-95, Apple Computer, Inc.

Tech Info Library Article Number:16907