



Tech Info Library

PrintMonitor: Randomly Changes Order of Print Jobs (2/95)

Revised: 2/13/95
Security: Everyone

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TOPIC -----

We are printing single and multi-copy pages of scanned images containing single and multiple instances of a 12 page document. The PrintMonitor should display the documents waiting to print in the numerical order of receipt, but sometimes, for some unknown reason, it displays documents randomly.

DISCUSSION -----

PrintMonitor lists and prints jobs in a different order than they were "received" when the total number of print jobs queued exceed approximately 39 jobs. For example, if you queue 50 print jobs, jobs 39 to 50 may not be listed and processed in the same order that they were "sent to PrintMonitor." All of the jobs will eventually print without problems; they just will not print in the order they were sent. Apple is aware of this problem and intends to fix it in a future version of software.

Problem Verified with:

PrintMonitor 7.1.2
System 7.5 (QuickDraw GX turned off)
LaserWriter 8.2f

Support Information Services

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