Tech Info Library

QuickDraw GX: Corrupt Fonts and Error -27,949 (4/95)

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Security:       Everyone


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TOPIC -----------------------------------------------------------

I just installed QuickDraw GX and now I get an error -27949 when I print. What's
wrong?


DISCUSSION ------------------------------------------------------

The error you are getting (-27949 internal_font_error) is caused by a corrupted
or GX-incompatible font. One way to troubleshoot this error would be as
follows:


Step 1
Drag the Fonts folder from the System Folder to the desktop and restart the
computer.


Step 2
Try to print the desktop. If successful, go to step 3; if not, perform a clean
install of System Software.


Step 3
Move 5-10 fonts back into the System Folder and restart.


Step 4
Try to print the desktop. If successful, repeat steps 3-4; if not, one of the
last fonts installed is the problem. Isolate the bad font and remove it.


Once the bad font is found, reinstall a clean copy. If problem persists with the
fresh copy of the font, contact the developer of that font for a GX-compatible
update.



Support Information Services
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