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PowerShare Mail Delivery Fails with Restricted Privileges (5/95)

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Security: Everyone

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TOPIC -----

We have a PowerShare system which is not delivering AppleMail. The Catalog browser seems to be working okay since users can see one another and select recipients for messages. However, mail messages remain in the Out Tray. The warning triangle appears in the window indicating the need to resolve a PowerShare error, and clicking on it indicates that the PowerShare server cannot be reached and the error seems unresolvable. PowerShare Admin indicates the Mail Server is running fine.

DISCUSSION -----

Privileges within the PowerShare Catalog can easily be modified in such a way that Mail services will cease. In this case the aoce mailslots, aoce MessageQs, aoce prefMessageQ, and aoce pref mailslot had access privileges set so only the Administrator could see these attributes.

The default settings for these attributes allow Catalog Members to see the records. While in some cases there may be a need to change access privileges for user records, but for most installations the defaults suit their needs.

Support Information Services

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