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Disabled QuickDraw GX: Generic Fax Sender GX Icon (5/95)

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Security: Everyone

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TOPIC -----

After disabling QuickDraw GX with Extensions Manager and restarting, the desktop printer icons change to printer icons with an X through them but the Fax Sender GX icon changes to a generic document icon.

If I use ResEdit, I can see that an icon for Fax Sender GX with an X through it does exist, but is not being accessed. Rebuilding the Desktop and trashing Finder Preferences does not fix the generic icon problem.

DISCUSSION -----

The issue you mention was reproduced on a Power Macintosh computer in our lab. At the time of testing this Power Macintosh computer was running System 7.5.1 (System 7.5 plus the System 7.5 Update 1.0) and QuickDraw GX 1.1.1.

This situation has been reported to engineering. It will be fixed in a future version of the Apple Telecom software.

QuickDraw GX users who are using Apple Telecom software 2.0, can avoid this cosmetic bug by doing either of the following:

- 1) Avoid disabling QuickDraw GX while using the Fax Sender GX desktop printer.
- 2) Do not install QuickDraw GX at all. This allows the user to use the non-QuickDraw GX Fax Sender driver.

Support Information Services

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