

QuickDraw GX: No Cover Sheet with Remote Only Install (5/95)

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TOPIC -----

I have two Macintosh computers using QuickDraw GX that are connected using EtherTalk. I am trying to use the Fax Sender GX, from the remote computer. I have the full Telecom software installed on one of the computers, the other one I installed the Remote Only option. From the host I can send faxes and cover pages without any problems. But on the remote computer I cannot get the cover page option to display.

DISCUSSION -----

The Telecom User's Guide states that "sending a fax as a network client is no different from sending a fax from you local computer." But what the User's Guide fails to mention is that you must use a complete installation of the Telecom software, not just the Remote Only installation for full functionality. So, you must reinstall the complete telecom software on the remote computer if you want to send cover sheets and faxes from the remote computer.

Support Information Services

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