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PowerBook 500 Series: Global Village 2.5/PCMCIA Conflict (5/96)

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Security: Everyone

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TOPIC -----

I have a PowerBook 500 series computer. I just installed the Global Village PowerPort 2.5 for 500 & Duo software. Since I installed this software I have been getting a -29 error during startup and the PowerPort software has not been loading. This only happens when I have the PCMCIA Expansion Module installed. It happens even if the PCMCIA cage is empty. What is wrong?

DISCUSSION -----

This issue is caused by lack of memory available for the PCMCIA Expansion Module drivers when they load during startup. Installing Network Software Installer (NSI) 1.5 corrects the problem. NSI 1.5 causes the drivers to load differently. After you install NSI 1.5 the conflict will no longer occur.

You should also install the latest version of the Global Village software for the PowerBook 500 & 2300 series (PP500Duo 2.5.5) It can be downloaded from the WWW at FTP.globalvillage.com/pub/software/mac/.

These articles can help you locate the NSI 1.5 software update mentioned here:

- "Where To Find Apple Software Updates"
Lists online services for "free" Apple software updates.
- "Obtaining Apple Product Support in the USA"
Lists 800 numbers and online services for software updates, Apple support information, and a subset of the Apple Tech. Info. Library.

Article Change History:
13 May 1996 - Added info about new Global Village software.

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