



Tech Info Library

MAE: Freezes in AutoContent Wizard in PowerPoint 4.0 (7/95)

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Security: Everyone

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TOPIC -----

I am using Office 4.2.1 on a SPARC running MAE 2.0. When I launch the Wizard software within PowerPoint 4.0, MAE locks up.

I increased the PowerPoint's memory to 3.5 MB and the Wizard starts to load but then gives an error message that the Cue Cards did not load.

DISCUSSION -----

Engineering has been able to duplicate the similar hanging situation at the final step after choosing the "AutoContent Wizard" way for creating a new presentation.

Engineering has also encountered the following error message if the Microsoft Office Manager control panel was placed in the Control Panels folder:

"Microsoft Office Manager could not start due to a memory error."

We did not get the "Cue Cards did not load..." message though.

Engineering is investigating this compatibility problem.

Support Information Services

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