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Performa: Modem Port Disabled w/Internal Modem Present (1/97)

Revised: 1/30/97
Security: Everyone

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Article Created: 25 July 1995
Article Reviewed/Updated: 30 January 1997

TOPIC -----

I have noticed that the modem serial port is covered up on Macintosh Performa 5200 and 6200 series computers*. Why is this? Is it possible to uncover it and use it?

DISCUSSION -----

The Macintosh Performa 5200 and 6200 series computers have an internal Global Village IIV modem installed in the communications slot. The presence of the internal modem disables the external modem port. Because this port is inactive, it is covered.

If you need to use the external modem port, the internal modem must be removed. Instructions for installing a card into the communications slot are included in the Macintosh Performa User's Guide. You can follow these instructions for removing the internal modem as well. Although such cards are typically user-installable, you may want to contact an Apple-authorized service provider for assistance with this procedure.

Any damage caused by the addition or removal of the modem is NOT covered under the warranty.

*Note: Any Macintosh computer which has a communications slot will also have the external modem port disabled if an internal modem is installed. However, the external modem port is available if a network card is installed in the communications slot. The following computers have a communications slot:

- The Macintosh 57x family: Macintosh LC 575, Performa 575, Performa 577, Performa 578

- The Macintosh 580

- The Macintosh 630CD family: Macintosh LC 630, Quadra 630, Performa 630, Performa 635, Performa 636, Performa 637, Performa 638, and Performa 640.
- The Macintosh 5200CD family: Macintosh 5200/75 LC, Performa 5200, Performa 5210, Performa 5215, and Performa 5220.
- The Macintosh 6200CD family: Performa 6200, Performa 6214, Performa 6216, Performa 6218, Performa 6220, and Performa 6230.
- The Macintosh Performa 5300CD and Power Macintosh 5300/100 LC
- The Macintosh Performa 6300CD

This article was published in the Information Alley on 26 April 1996.

Article Change History:

- 30 Jan 1997 - Modified title to reflect content.
- 26 Apr 1996 - Added alley keyword.
- 25 Jan 1996 - Added note about other computers.

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Tech Info Library Article Number:18250