



# Tech Info Library

## At Ease 3.0: PC Exchange Will Not Mount PC Disks (8/95)

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Security: Everyone

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TOPIC -----

I am running At Ease for Workgroups 3.0 on my Macintosh computer. When I am in the Restricted Finder and insert a PC formatted disk, the Macintosh does not recognize it as a PC formatted disk and asks to initialize it. Macintosh disks mount fine in the restricted finder.

When I switch to the normal finder, PC disks mount fine. I can give the user access to the control panels in the Restricted Finder and the Macintosh will then mount PC disks, but that defeats the purpose of At Ease.

DISCUSSION -----

If a Restricted Finder Setup does not allow the user to have access to the Control Panels, PC Exchange does not work, and the Macintosh treats the disk as a non-Macintosh formatted disk.

You can work around this by adding the PC Exchange Control Panel to the Restricted Finder Items folder. This gives the setup access to only that particular control panel. Once this control panel is put in the "Items for this Setup", PC disks mount without a problem.

Support Information Services

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