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PowerShare Admin: Cannot Delete Inverse Group Name Alias (8/95)

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Security: Everyone

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TOPIC -----

I'm experiencing aliases with inverse group names in my PowerTalk catalog which I cannot be deleted from PowerTalk, and I cannot see (inverse alias names) in PowerShare. For example, the group address "Shipping & Receiving", I see an alias "Receiving, Shipping &" in the PowerTalk catalog. I do not, however, see this inverse group alias when using the PowerShare Admin application. How do I delete them?

DISCUSSION -----

Apple has been able to duplicate what you describe. After changing the name of an existing group address, PowerShare will generate an alias like it does with a personal address.

The workaround is to hold down the option key while clicking on Group in the pertinent catalog window. This will display all of the records and their aliases for that catalog folder, letting you select the errant alias and delete it by using the Delete Selected Objects command in the Edit menu.

Support Information Services

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